

Our Vision

People affected by spinal cord injury have the opportunity to enjoy life.

Our Mission

Our focus on life after spinal cord injury informs everything we do.

Our services and programs support all people who experience similar issues in their lives.

Our Values

- **Integrity** We act fairly, honestly, openly
- **Respect** We respect people's lived experience, the choices they make, the aspirations they hold
- **Excellence** We care about the quality and effectiveness of what we do
- **Trust** We know how vital trust is in all our relationships

Our Strategic Objectives

- Prepare and transition our existing services & programs to a market environment
- Engage our workforce in what drives us and how their work can contribute to the opportunity to enjoy life
- Build the capacity of our systems and processes to support our place in a market environment
- Explore opportunities to progress new services & programs that respond to the needs of our community

Mission & Vision

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Strategic Objectives

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Engage our workforce in what drives us and how their work can contribute to people's opportunity to enjoy life

Explore opportunities to progress new services & programs that respond to the needs of our community

Build the capacity of our systems and processes to support our objectives in a market environment

Operational Objectives

Learning and Development

Innovation & People

Customer Experience

Capable Systems

Community Business Readiness